

Comsewogue Public Library Disaster Plan for Computer and Data Recovery

Objectives of this plan: Ensure sufficient back up of critical computer resources; designate responsibilities ensuring compliance with strategies; to assure plan compliance to the greatest extent possible.

Citation of Responsible Personnel: Library Director or designee and Network Administrator or designee. The Network Administrator and the Library Director will review annually standard actions and procedures to prevent data loss, and propose updates/revisions as needed.

Types of Disasters/Events/Incidents:

- 1. Exterior: weather, physical plant issues
- 2. Interior: floods, accidents, utility failure, mandatory lock down
- 3. Network: Virus/malware/hacking

The Library Director or person in charge of the facility in the event of a computer emergency will:

- 1. Take immediate actions to ensure security
- 2. Notify Library Director who will notify President of the Board of Trustees, Network Administrator, and other critical individuals in an appropriate order according to circumstances
- 3. Continue actions to ensure data and hardware security
- 4. Document all emergencies/incidents in writing to the Library Director

Standard response to emergency situations:

- 1. The Network Administrator or designee will determine severity of emergency and impact on computers and the network
- 2. Network Administrator will collaborate with Library Director, Department Heads and act quickly to prevent loss of data
- 3. The Network Administrator or designee will oversee the shutdown of affected computers and/or the entire network as needed

Actions Routinely Taken to Prevent Data Loss:

- 1. UPS and surge protection on Library servers is maintained
- 2. Server backups are to occur nightly
- 3. Backups are rotated off-site 1 per week for 5 weeks
- 4. Immediately upon completion of the backup (starting July 31, 2013), data is sent to cloud storage

Network Security:

A network firewall is installed monitoring and regulating all inbound/outbound traffic. Servers hosting data available to the outside only have ports open that are necessary to function.

Anti-virus:

All computers have anti-virus software installed. Updates are done automatically as they are available.